

DECISION NOTICE

Decision author and proposer: Alison Connelly Bethan Dearden

Subject/ Title:
Revolving Doors : Lived Experience input to GM Integrated Rehabilitation Services

Type of decision:			
Deputy Mayor’s decision	X	Chief Officer’s decision	

In all cases this will need to be approved by the Director Police, Crime, Criminal Justice and Fire.

<p>The decision is that:</p> <p>Through a joint GMCA & GM Probation Service approach, that recognises the expertise and specialist nature of Revolving Doors. A Grant will be awarded to provide specialist lived experience advice for the Greater Manchester Integrated Rehabilitation Services which are the commissioned services that support the Greater Manchester Probation Service.</p>
<p>The reasons for the decision are:</p> <p>That Revolving Doors Agency is an award-winning national charity with over 20 years of experience aiming to change systems and improve services for people caught in the ‘revolving door’ – those who come into repeat contact with the criminal justice system due to multiple unmet needs. Their vision is to end the revolving door crisis by 2025.</p> <p>This next phase of the lived experience approach by Revolving Doors, builds on the success of the involvement of a Lived Experience Team of individuals (LET) from Revolving Doors Agency that worked successfully alongside GM Integrated Rehabilitative Services team to help procure rehabilitative and resettlement support services across five areas (Accommodation; Education, Training and Employment (ETE); Peer Support; Family Support; and Women) during 2021.</p> <p>Two further services covered by GM IRS (Emotional Wellbeing, and Dependency and Recovery) were not included in previous work but lived experience input is required across all services to add value and to ensure consistency across GM IRS. Lived Experience is therefore to feature into subsequent and upcoming co-design of these services.</p>

The proposed model seeks to;

- Enable lived experience peer researchers to visit and assess services against service specifications;
- Ensure lived experience insight is part of service monitoring and evaluation;
- Support those with lived experience to input into service expansion or innovation as required.

GMCA and HMPPS need to know that the services they are commissioning will make a real difference to the lives of those who have been in contact with the criminal justice system :

- The Lived Experience Team know the system, they've seen it firsthand, lived through it and now want to help change it for the better.
- They have experienced probation services, been a part of or have known others stuck in the 'Revolving Door'.
- They can tell commissioners what works, what helps people move on with their lives and be free from crime.
- They can share their journey / story – things that went wrong for them and the things that helped them get to where they are now.
- They're the experts in knowing what it's like -together we will shape what it can be.

Some of the current gaps in GM IRS Revolving Doors can address :

- Ongoing monitoring / service scrutiny from the perspective of individuals who know and understand the system.
- LET individuals conducting site visits i.e. Probation Delivery Units.
- Facilitate innovation and offer creative ideas for service expansion / reiterating service specifications as funds increase over the years.
- Lived Experience attendance and input at contract management meetings.

Revolving Doors will take a three-stage approach to delivery:

1. Development of the existing Lived Experience Team, including further recruitment and training to ensure effective site visits
2. Quarterly monitoring of commissioned services offering lived experience insight and input into contract management and service development meetings.
3. Broader perspectives from across Greater Manchester through LET engagement with Revolving Doors Lived Experience Regional Forum in Manchester.

This decision will contribute to priorities of the the Greater Manchester strategy in the following ways:

- Reduction in demand and pressures on public services as those with Lived Experience can help ensure commissioned services are addressing criminogenic needs, underlying causes of repeat offending and barriers to desistance.
- Holistic, targeted support for GM individuals; making probation service provision responsive.
- Having meaningful and ongoing relationships with service users, placing them at the centre of everything we do.
- Co-commissioning principles including : embedding the importance of the VCSE; consistent engagement with the VCSE sector through key stages including co-design; listening to Service User Voice and implementing ideas of those with Lived Experience where appropriate and optimal.

Procurement comments:

It is understood that this requirement is to be funded via a grant funding arrangement, therefore Public Contracts Regulations (2015) and GMCA's Contract Procurement Rules are not applicable. It is recommended that a Grant Funding Agreement is put in place to govern the terms of the requirement.

If it is proposed at a later time to expand the arrangement in timescale or in financial terms, such proposals should be directed to Commercial / Procurement for further review.

Financial comments:

Financial case

The project as set out above – with a quarterly cycle repeated six times over 18 months can be delivered for approximately £95k excluding VAT. A detailed budget can be refined and provided on confirmation of this model and approach, however broad costs are set out below

	Staff costs	Disburse-ments	All costs
1 – Development of the existing Lived Experience Team (LET)	£8,644	£3,178	£11,822
2 – Quarterly monitoring of six commissioned services (six cycles as set out above)	£45,975	£19,500	£65,475
3 – Broader perspectives from across Greater Manchester	£3,150	£0	£3,150
4 – Co-design and procurement of Emotional Wellbeing services	£5,231	£2,025	£7,256
Client Reporting and Project Management	£7,200	£80	£7,280
Total costs excl. VAT	£70,200	£24,783	£94,983

	23 May 2022 - end March 2023			April 2023 - 24 Nov 2023			TOTAL		
	Staff costs	Disburse-ments	All costs	Staff costs	Disburse-ments	All costs	Staff costs	Disburse-ments	All costs
1 – Development of the existing Lived Experience Team (LET)	£8,644	£3,178	£11,822	£0	£0	£0	£8,644	£3,178	£11,822
2 – Quarterly monitoring of commissioned services	£22,988	£9,750	£32,738	£22,988	£9,750	£32,738	£45,975	£19,500	£65,475
3 – Broader perspectives from across Greater Manchester	£1,575	£0	£1,575	£1,575	£0	£1,575	£3,150	£0	£3,150
4 – Co-design and procurement of Emotional Wellbeing services	£5,231	£2,025	£7,256	£0	£0	£0	£5,231	£2,025	£7,256
Client Reporting and Project Management	£4,238	£0	£4,238	£2,963	£80	£3,043	£7,200	£80	£7,280
Total costs excl. VAT	£42,675	£14,953	£57,628	£27,525	£9,830	£37,355	£70,200	£24,783	£94,983

This funding is from GMNPS & GMCA PCJF FIM allocations, GMNPS will use funding from their Regional Outcomes and Innovations Fund which issues small pots of money and is not contract based.

Legal comments:

Funding will be provided via a grant for period of May 22 to end November 23 Within the grant conditions, the service provider will be required to complete regular grant monitoring returns and an annual audit.

Risk Assessment:

Revolving Doors has a track record of delivering high quality projects to time and within budget. They are experienced at delivering projects in close collaboration with clients, adapting flexibly to changing deadlines and priorities. They will apply a streamlined Prince2 project management framework to ensure all activity is effectively scoped, planned, implemented and reviewed.

Key aspects include:

- A staged approach to project management, with regular reviews to confirm we remain on track to meet requirements. This flexible staged approach is particularly appropriate in the Covid-19 context with the inherent uncertainty over timings and methods.
- A comprehensive risk management strategy, including thorough risk assessments, maintenance of a risk register, and ensuring timely and appropriate risk mitigations are undertaken.
- Regular communication with GMCA to provide on-going feedback on progress. We will agree a schedule of meetings and management calls, together with a simple reporting tool. This will ensure that there are “no surprises” and that insight can be fed back promptly

Is safeguarding of children relevant and has this been considered:

n/a

Is safeguarding of vulnerable adults relevant and has this been considered:

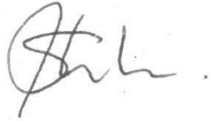
Safeguarding principles will underpin recruitment, and we will only recruit those who are both “involvement-ready” and ready to progress to a more responsible/intensive role. We will not recruit where doing so may endanger somebody’s recovery. We will use dynamic risk/support assessments for all members and involve members in safeguarding. The project will be overseen by Andy Williams, Director of Involvement and Revolving Doors’ safeguarding lead.

Agreed by Director – Police, Crime, Criminal Justice and Fire

Signed... 

Date.....27th May 2022.....

Agreed by GMCA Treasurer



Signed

Date 27/05/2022

Agreed by Deputy Mayor

Only required for a Deputy Mayor Decision on amounts of £50,000+



Signed:

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Date: 30th May 2022.....

Contact Officer:

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Greater Manchester Combined Authority

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